

COCKTAILHIRE

Age Verification Policy (Challenge 25)

1. Purpose

Cocktailhire operates a strict Challenge 25 policy to prevent the sale of alcohol to under-18s and to comply with UK licensing law.

2. Challenge 25 approach

Any individual who appears under the age of 25 will be asked to provide valid photographic identification before alcohol is served.

3. Acceptable identification

Accepted forms of ID include:

- Passport
- UK or EU photocard driving licence
- PASS-accredited proof of age cards

Photographs or digital copies of ID are not accepted.

4. Refusal of service

Alcohol service will be refused if:

- Valid ID is not provided
- ID appears to be false or altered
- Alcohol is being purchased for an under-age person
- The individual is visibly intoxicated

5. Staff training

All staff receive training in:

- Age verification procedures
- ID recognition
- Refusal of service and de-escalation techniques

6. Review

This policy is reviewed annually.